

Carmen Romero

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SUMMARY

Experienced software engineer pivoting into program management and business development & strategy. Bringing technical fluency and an MBA-strengthened business acumen. Skilled at presenting complex ideas, driving decisions that lead to measurable outcomes, and leveraging AI.

EXPERIENCE

Azure Storage Software Engineer | Microsoft | Redmond, WA | September 2022 - July 2025

- Managed project timelines, requirements, and risk mitigation for data recovery tools used across Azure Storage teams.
- Collaborated across neighboring Azure Storage teams to prioritize tasks by value, increasing the impact of the team's contributions.
- Led the management and recovery of high-value customer data in a high-pressure, high-risk, and time-sensitive environment.
- Designed, planned, developed, and owned tools to assist in data recovery, resulting in a 30% decrease in lost data.
- Built internal tools that automate frequently performed engineering tasks, supporting a 20% increase in developer productivity and leveraging data analysis for continuous improvement.
- Engineered robust backend solutions and solved critical problems using metrics and data-driven decision making, boosting system reliability and security, resulting in a 15% decrease in common security-related internal errors.

Software Engineer Intern | Microsoft | Summer 2020 & 2021

- Engaged in each stage of the product development lifecycle by applying Agile frameworks and refining deliverables based on iterative feedback.
- Supported project planning and project management activities, contributed to user story preparation, and managed the project life cycle while performing hands-on backend development, contributing to the completion of 3 internal tools.
- Collaborated with a team of 3 interns to program 5 internal engineering tools in C++, decreasing the amount of time engineering committed to frequent tasks and boosting reliability of data management handling.

New Technologists Intern | Cyborg Mobile, with Microsoft | May 2019 - August 2019

- Acquired a comprehensive understanding of the development cycle, including Agile methodology, project management, and software engineering.
 - Developed a Stakeholder Requirements Specifications Document and presented the product roadmap to stakeholders, ensuring alignment on project objectives and identifying key assumptions and risks.
 - Conducted user research and testing to build product specifications, enhance user experience and product usability, and address pain points.
 - Collaborated with team members in application development environments, integrating Swift frameworks and coding frontend features for a mobile application.
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EDUCATION

Bachelor of Computer Science | Seattle University | Minor in Spanish | 2022

- Collaborated with a team using Agile principles to lead design, planning, and end-to-end development of a mobile application for a local business, leveraging project management tools, effective sprint cycles, and programming knowledge. Led development of the customer payment system.

Masters of Business Administration | Link Campus University | Rome, Italy | 2026 | 3.84 GPA

- Focus on Digital Innovation and Marketing, Communication Management, Business Strategy & Development, and AI in Business
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CERTIFICATIONS

Game Design | University of Washington | 2023

- Worked in a team to conduct research, develop stakeholder presentations, design a video game, and develop the game.
- Delegated tasks to group members and managed the development of the game.

Certified Associate in Project Management (CAPM) | Project Management Institute | May 2026

- Demonstrated foundational knowledge of project management principles, PMBOK® frameworks, and best practices.
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SKILLS

Industry Knowledge: Microsoft Office, Project Management, Program Management, International Business, User Research (interviews, surveys, usability testing), Agile Methodologies, Business Development, Business Strategy, Project Roadmapping, KPI analysis.

Technical Skills: C#, .NET, C++, iOS (Swift), Azure Storage, Data Analysis, Debugging Tools, AI Tools, Azure DevOps, Microsoft Tool Suite

Additional Skills: Mentoring, Cross-Team Collaboration, Leadership, Problem Solving, Translating technical concepts, Storytelling, Communication.